

CARER CONNECT



Althea
PROJECTS



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*Supporting and
strengthening families so
children and young
people can reach their
full potential.*



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PARTNERS & SUPPORTERS P₁₃

for our program which is so highly regulated and this excellent result is indicative of the commitment and dedication demonstrated by the staff at Shared Family Care.

Shared Family Care have had a number of changes in our internal processes as a result of our commitment to continual improvement, and some widespread changes within the

Shared Family Care have had a number of changes in our internal processes as a result of our commitment to continual improvement, and some widespread changes within the

child protection sector as a whole. Some of the bigger changes we have seen as a sector over the past few months have been state wide reviews and amendments to the missing person's guidelines for children. The department's new Practice Framework is now implemented throughout the state and staff at Shared Family Care have undertaken training in relation to this new Practice Framework to ensure all stakeholders are working collaboratively and moving toward the same goal.

Recruitment and advertising practices here at Shared Family Care are also being reviewed to bring them in line with the new digital age. We have a cinema advertisement being screened daily within two local city cinemas up to 420 times a week

We have also undertaken radio advertising and are currently in the process of creating our first television advertisement to screen locally in the upcoming months for the purpose of recruiting new foster carers.

Our case workers here at Shared Family Care have completed 2,490 hours of home visits with our carers over the last financial year, and our carers have provided 48,132 placements (individual bed nights) for children requiring a home during this financial year.

I would like to personally thank all of our carers for the continual dedication and commitment to your role as carers. We look forward to another exciting year ahead supporting our carers and working with our partners to achieve great outcomes for our children.

Sharon Thorburn

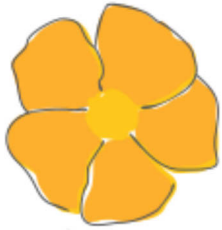
Program Manager

Shared Family Care



The year has flown past here at Shared Family Care with so many events happening along the way. Shared Family Care have had a number of new staff come on board during the last few months and they have now settled into the role. We have a great group of Family Case Workers and Senior Practitioners who are dedicated to providing the best possible support and professional practice in line with our organisations Missions and Values.

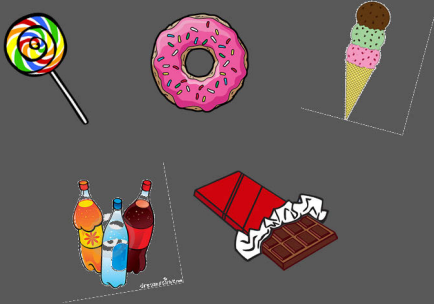
Shared Family Care undertook our Licensing Audit in January 2016, and the Human Services Quality Framework Audit in June 2016. The outcome from these audits were extremely good with nil non-conformances recorded for the



health and wellbeing

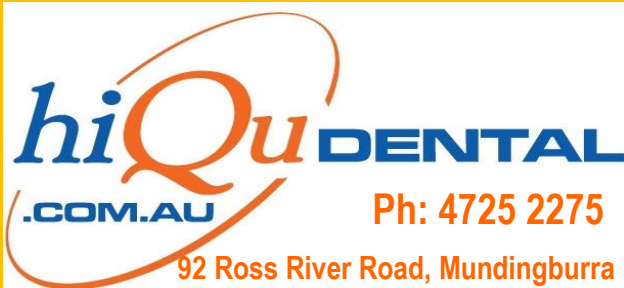
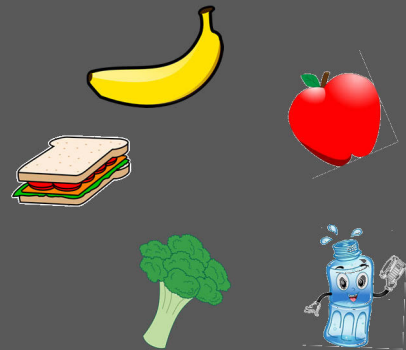


Foods that are BAD for my teeth!



The leading cause of tooth decay in children is sugar! Try to limit sugary foods and have a drink of water after eating them.

Foods that are GOOD for my teeth!



Have you been to the dentist?
All kids should start going to the dentist from when they are 4 years old!

Your adult teeth have to last a very long time so we have to look after them!



Did you know?

You should replace your toothbrush every 3 months to make sure it's cleaning your teeth properly!





cultural connect



Althea
PROJECTS

*You're
Invited*

ANNUAL GENERAL MEETING &
*Reconciliation Action Plan
Launch*

Wednesday 2nd November, 2016

11:00 AM to 1:00 PM

Please join us for Kup Murri and drinks following the formalities

Wee Care Residential

9 First Street

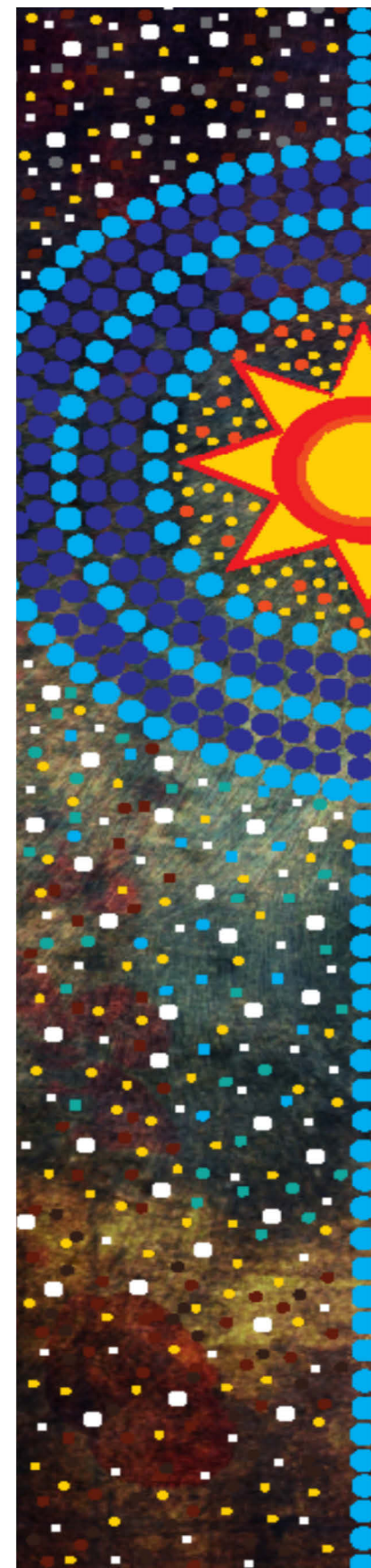
Railway Estate, Townsville QLD

Together We'll Make It Right



RSVP by Wednesday 19th October, 2016

admin@altheaprojects.org.au or phone 07 4779 3332 (Option 2)





events



T150 Defence Force Air Show and Townsville Bulletin Sky Show

When

Saturday 15 October along The Strand.

This exciting day kicks off with a rare opportunity to see all of the units at RAAF Base Townsville exercise their Freedom of Entry to the City of Townsville. The parade will commence at 10am from Strand Park and will conclude at Anzac Park.

Council is also offering an array of entertainment on the ground with live performances and food vendors along the Strand, including a main stage at Strand Park and another smaller stage at the Gregory St amphitheatre.

After dusk, the Townsville Bulletin Sky Show will light up the sky with breathtaking fireworks.



Towers of Tomorrow with LEGO Bricks

When 09:30 am - 05:00 pm

Every day, until 13th Nov 2016

Cost General admission charges apply

Where Museum of Tropical Queensland
70-102 Flinders Street, Townsville City QLD

Stable on the Strand

18 Dec to 22 Dec

Billabong Sanctuary

Shared Family Care have a number of passes available for our Foster Carers to access so that they can visit Billabong Sanctuary. As many as 17 people can attend on each card at one time.

If you are interested in using the cards please call Shared Family Care on 47793332 to book to attend

Townsville Carols by Candlelight

When 04 Dec 2016

05:00 pm - 09:00 pm

Reid Park (To be confirmed)

Boundary Street, South Townsville

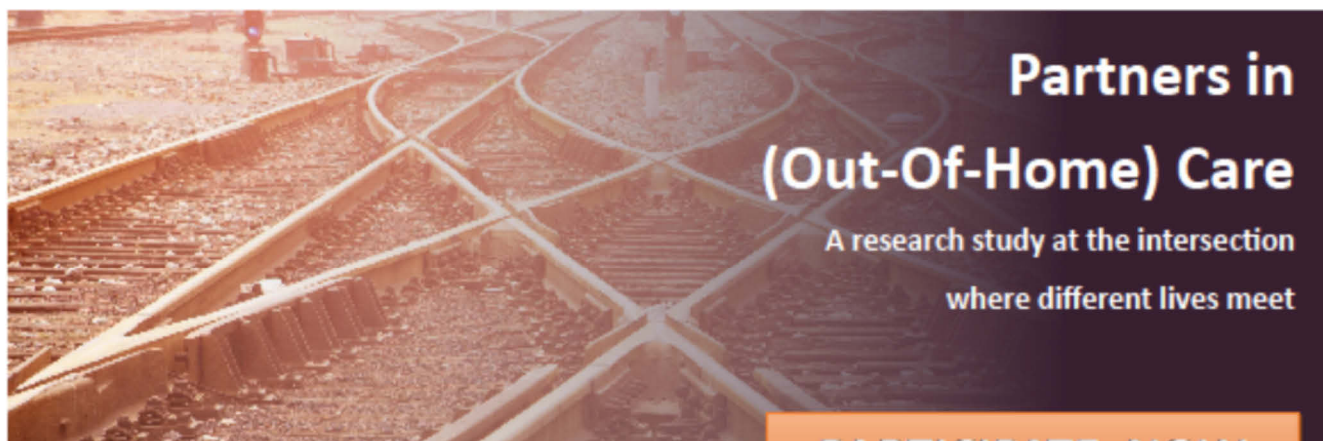
Heatley Park Family Fun Day

When 14 Oct 2016 4pm—8.30pm

Cost Free Activities

6:30pm on the big screen we will have the





Partners in (Out-Of-Home) Care

A research study at the intersection
where different lives meet

An invitation for Birth Parents, Foster Carers and Out-of-Home Care Caseworkers

The Partners in (out-of-home) Care Study is learning about how birth parents and foster carers relate to each other.

We need your help.

We want to develop better ways for parents and carers to have a working relationship with less anxiety, stress and uncertainty, and more positive experiences for children in out-of-home care, their families and their carers.

Your experiences will tell us about what works and what doesn't work in this relationship, and we want to hear from you whether you have a lifetime of experience or only a few months.

PARTICIPATE NOW

www.partnersincare.unsw.edu.au

Interested?

1. Complete the **survey online** or contact us to take the questionnaire by phone.
2. Register for an individual **interview**.
3. Help us to recruit other participants by sharing about this study with your network or on social media.
4. Contact us if you have any questions.



Partners in (Out-of-Home) Care

Leon Ankersmit, University of New South Wales, Australia

Email: l.ankersmit@student.unsw.edu.au

Phone: 0421 502 837



FREE AFTER SCHOOL SPORT 'GET ACTIVATED'

**Ages 10-18yrs Girls and Boys
Under 18? Want something to do?**

Drop in to the PCYC basketball courts every Monday
from 5pm-7pm for our free program 'GET ACTIVATED'.
Parents and carers welcome.

Reminder: This is not a child minding service, children are free to come and go as they please. All children must be picked up by 6.45pm.

For more information contact:
Kimberley Taylor-McInnes
PCYC Indigenous Sport & Recreation Officer
P: (07) 4755 0178



Notchies PLAYgroup



NOTCHIES PLAYGROUP
9:30-11:30am
every week during school term!

CHILDREN
0-5yrs



3 LOCATIONS

TUESDAYS
Saunders Beach
Community Centre
Cnr Saunders Beach rd & Boat Ramp rd
Saunders Beach



WEDNESDAYS
North Townsville
Community Hub
52 Palm Drive, Deeragun



THURSDAYS
Rollingstone
Community Centre
Community Drive, Rollingstone

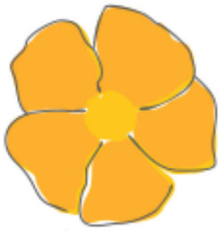
DID YOU KNOW?
You are your child's
FIRST teacher!

CHILDREN
0-5yrs
MESSY play
fun LEARNING
SENSORY games



Playgroup courtesy
pickup & drop off available

ALL WELCOME! PHONE : 4751 6511 for more info!



training



Quality Care (Pre-Service) Training

OCTOBER: weekend training

Saturday 15th Oct; 10am - 2:30pm

Sunday 16th Oct; 10am - 2:30pm

Saturday 22nd Oct; 10am - 2:30pm

Quality Care (Pre-Service) Training

DECEMBER: Weeknight Training

Tuesday 6th Dec; 6 – 9pm

Thursday 8th Dec; 6 – 9 pm

Tuesday 13th Dec; 6 – 9 pm

Thursday 15th Dec; 6 – 9 pm

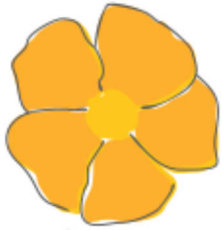
Standard Training Modules 5,6,7

DECEMBER Weekend Training

Saturday 3rd Dec; 10am – 1.00pm

Sunday 4th Dec; 10am – 1.00pm





kids corner



Amazing detergent

Follow these instructions to do an activity with colourful milk and learn about surface tension.

You will need

- saucer
 - milk
 - food colouring in four colours
- detergent.

1 What to do

1. Fill the saucer with milk.
2. Add one drop of each food colour to the milk around the edge of the saucer.
3. Add one drop of detergent into the centre of the saucer.



What's happening

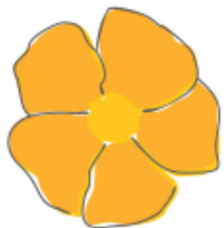
The colours swirl and zoom around the saucer.

Milk stays together as one liquid because of surface tension. This acts like a skin and keeps the milk in a puddle.

When you add the detergent, it breaks the surface tension of the milk in one spot.

The pull of the surface tension from the milk at the edge of the saucer causes the milk in the centre to move to the outside, taking the colours along with it. The colours keep moving until the detergent stops affecting the milk.





child safety news

Queensland Government Protocol for Joint Agency Response

When a Child in Care is Missing

When a child in care is missing from school or home there will be no delays in responding.

The following steps will be immediately taken:

If the child is identified as missing from school – the school will notify the caregiver immediately.

This notification will be via either manual or electronic means (email or text message)

The rollout of electronic methods will be progressively implemented in all state schools throughout 2016.

Once contacted by the school (or if the child is missing from home) the caregiver and their care team (e.g., the placement support agency, the Child Safety Services team) will take immediate steps to locate the child.

At any point, a report can be made direct to the Queensland Police Service (QPS) by the caregiver or Child Safety Services.

This will include completion of a Child Safety Checklist that provides detailed information on the child's particulars and their history.

QPS will register the child as missing on their QPRIME system and undertake an immediate risk assessment of the case with Child Safety Services and other relevant parties (e.g., teachers, medical practitioners).

QPS will decide whether to issue an amber alert and/or a media release

An amber alert and accompanying media release will be issued if the missing child has been abducted, or is considered high risk (any child under 18 years who is missing in concerning or suspicious circumstances and the child may be at imminent risk of death or serious harm)

A media release can be issued if the above conditions are not present but where there are concerns for the child's safety or welfare

QPS will notify Child Safety Services of their actions.

If the child is to be publicly identified as being in out-of-home care:

QPS will seek approval from Child Safety Services before there is any public mention of the child being in out-of-home care. Child Safety Services and QPS will develop a broader media strategy to manage the flow and release of information about the case, including considering legal restrictions on the release of information.

Simultaneous to the amber alert/media release, work will continue by QPS and other agencies on efforts to locate the child.

Following the child being safely located, a safety and support plan will be developed by a joint agency care team to address the issues that have led to the child going missing.



Protecting your home

There is no exact definition for the type of person that burgles a house, however, there are often some typical circumstances that occur prior to a home being burgled. A burglar will usually act on easy or tempting opportunities, especially when it is evident that no one is home, or the risk of being caught is low.



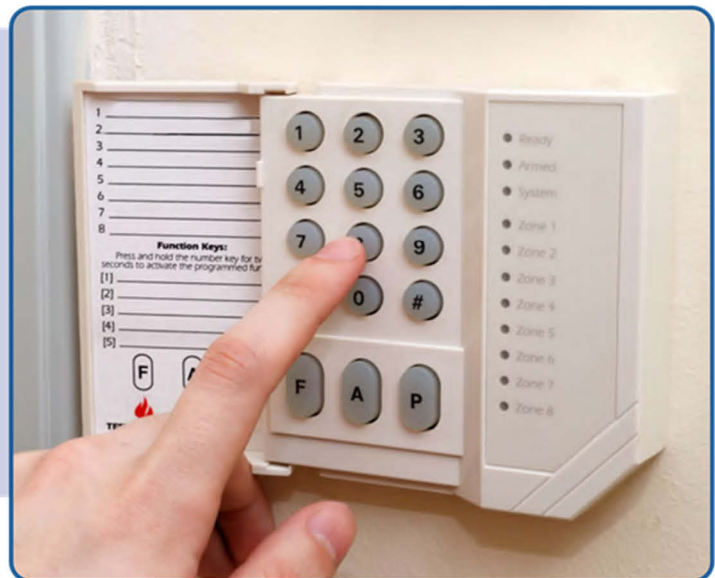
What can you do?

- External doors of your home should be solid and fitted with quality deadlocks
- Fit security screen doors, designed and installed to Australian Standards to provide additional protection
- Install a door viewer that allows you to see the person before you open the door
- Fit windows with secure locks that meet Australian Standards - do not leave keys in window locks as an intruder can break the glass to unlock your windows
- Ensure security grills/shutters are properly installed, and allow exit in case of an emergency
- Install an intruder alarm system that covers all external doors, windows and garage, and is installed to Australian Standards for domestic applications
- Ensure trees and shrubs are trimmed to allow visibility to your property
- Lock away items of value, such as bikes, lawn mowers and garden implements such as ladders. Keep your garage door closed and locked
- Install perimeter security lighting including sensor lights. Mark, engrave or microdot your property with serial numbers and record them
- Join a Neighbourhood Watch Group

There are a number of things you can do to reduce the risk of having your home broken into and your possessions stolen.

Homes with windows or doors left open or unsecured, curtains closed during the day, or mail and newspapers left to accumulate in the letter box are more likely to attract a potential burglar.

A burglar is usually looking for cash or small valuable items such as jewellery, DVD players, mobile phones, laptops, MP3 players and other small electronic items that can be quickly sold for cash.



For more information go to
www.police.qld.gov.au

Follow the links to
crime prevention



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Home Security Audit

House-breaking is one of the most common crimes and can occur at any time of the day or night. This checklist is designed to help you take a fresh look at your home security.

You can take steps to reduce identified risk areas in your home and reduce the likelihood of becoming a victim of crime or a repeat victim of crime.

How does your home security rate?

Present condition

Consider making changes to the items ticked NO

Security Doors

- | | | | |
|---------------------|----------------------------|----------------------------|--|
| At all entry/exits? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Security doors deter intruders from entering your home |
| Finger guards? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Finger guards prevent the lock on your security door/s being tampered with |
| Triple locks? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Triple locks increase the strength and security of your doors |

Main Entry/Exit Doors

- | | | | |
|---------------------|----------------------------|----------------------------|---|
| Front - solid core? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Solid doors are preferred; the door should be as strong as the lock |
| Front - viewer? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Door viewers help you see who is outside your front door before you open it |
| Back - solid core? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Solid doors are preferred; hollow core doors should be avoided |
| Adequate locks? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Dead locks are the best type of lock to use on entry/exit doors |
| Keyed alike? | Y <input type="checkbox"/> | N <input type="checkbox"/> | For safety and ease of use, one key opens all doors |

Sliding Doors

- | | | | |
|--------------|----------------------------|----------------------------|---|
| Patio bolts? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Keyed patio bolts on sliding doors strengthen the security of these doors |
|--------------|----------------------------|----------------------------|---|

Windows

- | | | | |
|---------------------|----------------------------|----------------------------|---|
| Key operated locks? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Key operated locks strengthen the security of your windows |
| Keyed alike? | Y <input type="checkbox"/> | N <input type="checkbox"/> | For safety and ease of use, one key opens all windows |
| Security screens? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Security screens, grilles and shutters allow ventilation and can provide security |
| Warning stickers? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Warning stickers may deter intruders from stealing your property |

Lighting

- | | | | |
|-------------------|----------------------------|----------------------------|--|
| Main entry/exits? | Y <input type="checkbox"/> | N <input type="checkbox"/> | The main entry/exit areas to your home should be well lit |
| Timers fitted? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Lights left on inside your home when you are out often deter intruders |
| Timers used? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Timers should be activated when away from your home at night |
| Sensor lighting? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Sensor lighting in 'high risk' areas deter intruders from entering your home |

Property Marking

- | | | | |
|---------------------|----------------------------|----------------------------|--|
| Engraved with code? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Property engraving and using WARNING stickers on your property reduces the risk of it being stolen |
| Code recorded? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Your Property ID code should be recorded with police to assist them to contact owners of recovered items |
| Inventory list? | Y <input type="checkbox"/> | N <input type="checkbox"/> | Recording serial numbers, makes, models and descriptions of your property helps police recover stolen items and will assist you to make an insurance claim (you may wish to photograph items and store somewhere safe) |

Present condition

Consider making changes to the items ticked NO

Other safety considerations

Clear vision?	Y <input type="checkbox"/>	N <input type="checkbox"/>	Make sure all doors and windows can be seen clearly from outside
Trees/shrubs trimmed?	Y <input type="checkbox"/>	N <input type="checkbox"/>	Trim any trees/shrubs that conceal doors and windows from being observed from the street
Garage/shed secure?	Y <input type="checkbox"/>	N <input type="checkbox"/>	Garages and sheds should be securely locked at all times
Tools secure?	Y <input type="checkbox"/>	N <input type="checkbox"/>	Lock tools away to prevent an intruder using them to get into your house
Wheelie bins secured?	Y <input type="checkbox"/>	N <input type="checkbox"/>	Lock wheelie bins away or chain them to a fixed structure away from the house to prevent an intruder using them to climb into your home
Gates to yard secured?	Y <input type="checkbox"/>	N <input type="checkbox"/>	Lock gates to the backyard with a keyed padlock to prevent access by intruders
Meter box secured?	Y <input type="checkbox"/>	N <input type="checkbox"/>	Your electricity meter box should be locked (contact your electricity provider to arrange)
House numbers?	Y <input type="checkbox"/>	N <input type="checkbox"/>	House numbers should be clearly visible from the road
Smoke alarms?	Y <input type="checkbox"/>	N <input type="checkbox"/>	Install smoke alarms and develop a fire evacuation plan
Security alarms?	Y <input type="checkbox"/>	N <input type="checkbox"/>	Electronic security alarm systems deter intruders from entering your home
Safe disposal of personal documents?	Y <input type="checkbox"/>	N <input type="checkbox"/>	All documents/paperwork containing your personal details (e.g. old phone bills, medical invoices, power bills, rates notices) should be totally destroyed before being placed in your wheelie bin for rubbish collection. This will help protect you from identity theft. For more information on this refer to the QPS Identify Theft fact sheet.

Personal Security in the Home

Do you keep information about your security arrangements private? Y ☐ N ☐
 Be aware of providing information about your home security arrangements to people that do not need to know this information. Highlighting your security weaknesses to others could be detrimental.

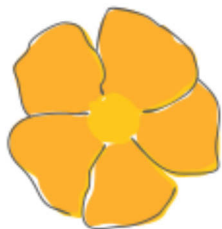
Do you keep information about your personal arrangements private? Y ☐ N ☐
 Information about bank accounts and balances and personal particulars, including your living arrangements, should not be disclosed unnecessarily. Be conscious of also providing information to others about your planned absences from home.

Do you store valuables out of sight and reach from outside? Y ☐ N ☐
 Opportunistic thefts can occur when valuables are in clear view and within easy reach. Valuables are best stored out of sight and in a secure location.

Do you have important phone numbers stored in your phone? Y ☐ N ☐
 Having your local police station phone number stored in your phone makes it easier to dial, especially in the dark. 000 (triple zero) can also be stored for use in emergencies. It is also useful to store the phone numbers of family and close friends for use by emergency services in the event of an incident.



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partnerships & supporters



Our deepest appreciation

Aboriginal Women's Shelter - Flora House

Adspeak Marketing

APEX

Australian Government - Dept of Social Services

Backpacks 4 Aussie Kids Inc

B-Fitt

Billabong Sanctuary

Brothers League's Club

Café Bambini Fairfield Waters

Café 1939, Townsville Airport

Captains Lounge Café, Townsville Airport

Centacare Townsville

Centrelink (Townsville Cyclones Social Club)

Child and Mental Health Services

Churches of Christ Pathways Fostering Service

Click Clack Knitting Group

Coast 2 Country Housing Company

CWA Country Women's Association

Danielle Josey

Drug Arm Australasia

Drop-In Centre

Families of Townsville

Family Emergency Accommodation Townsville

Food Relief NQ

Food Rescue

Fortel Communication Pty Ltd

Foster Care Queensland

Grill'd Restaurant, Townsville

GYG Restaurants, Townsville

HiQu Dental

IGA Magnetic Island and Bushland Beach

Life Without Barriers

Leos Club

Lions Club City of Townsville

Lotsa Printing Pty Ltd

Maria House - Women's Shelter - Oz-care

Mayors Christmas Tree Appeal

Moore Stephens Queensland Limited

Nth Qld Domestic Violence Resource Service

Pyjama Foundation

QCWA Tsv Branch

Qld Dept of Communities, Child Safety and Disability Services

Qld Youth Services

Red Cross

Reef HQ

Relationships Australia

Richard Kelly Automotive

Ridley Animal Nutrition

Rotary Club of Townsville Sunrise Inc

Seaview Hotel

Second Bite

Second to None Nutrition

Sera's Women's Shelter

Sk8way

Southside Milk Supplies

Intersport Warehouse

Strand Café, Townsville Airport

Sun City Trees

TATSICHS Recognised Entity

TAIHS Foster & Kinship Services

TM & VM Thomson Builders

The Alannah and Madeline Foundation

The Townsville Hospital

Townsville Tidy Bags

Undees for Kids

VARIETY—The Children's Charity

Zambrero Stores:

Cannon Park
Willows Shopping Centre
Castletown
Thuringowa
Domain Central
Flinders Street
Stockland Centre

